

Pete Paine asked me to contact you regarding ITT's experience with Data Capital. ITT's contract with the Jet Propulsion Laboratory is for the operation and maintenance of the NASA/JPL Deep Space Network, providing communications, mission planning and engineering support for all of the space programs beyond the lunar orbit, for NASA as well as foreign space agencies. The Deep Space Network consists of operations and planning centers in Pasadena and Monrovia, California, as well as three antenna complexes at Goldstone (at Fort Irwin, California), Madrid, Spain, and Canberra, Australia. ITT is responsible for the Goldstone complex as well as Pasadena/Monrovia. As you can imagine, such activity requires our computer equipment be at optimal operation 24/7. Data Capital provides ADPE spares for ITT's facilities at Monrovia/Pasadena and Goldstone, and manages an on-line database of ADPE inventory, parts, and repair/replacement status. Data Capital created the on-line database at no charge to ITT. Their management has been effective and responsive. Data Capital continues to be closely involved and aligned with ITT, always striving for improved performance and customer satisfaction. ITT appreciates Data Capital keeping their unit prices constant and cost effective since the beginning of FY2004 -- delivering on their promise to do so. Cost control remains good with no cost overruns incurred. Data Capital continues to provide the requested part/repair information promptly with usually a one to two day turn around. The overall performance of Data Capital is excellent, and is both proactive and innovative. They are one of our best subcontractors.

Please contact me if you have any questions or need additional information.

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